

HWH Coach Training Level 5: Intensive Mediation Training and Practicum
8 weeks-40 hours-Tele-classes Tuesdays and Thursdays 5:30-6:30pm CST February 11 — April 10, 2020
All assignments due and comprehension test completed by Friday, April 10, 2010
Instructor: Dr. Lisa Leit Cost: \$1000

	Synchronous (s)/ Asynchronous (a)	Description	Name of Modules/Time	Required reading
Mediation (conflict resolution) Certification	40 hours 12 s 28 as 8 weeks	In this entirely virtual training, students will participate in eight 90-minute tele-classes and 3.5 hours of supervised interactive homework per week. Students will learn to skillfully facilitate conflict resolution, effective communication, and collaborative decision-making.	-Mediation definition and process -Screening process: legal and ethical considerations -Identifying underlying needs and interests -Win/Win solutions -Negotiation techniques -Facilitative approach -Narrative approach -Documentation-writing the agreement -Working with couples and families -Working with businesses -Working with groups -Court processes	<i>Getting to Yes, The Promise of Mediation,</i> Supplemental materials as provided